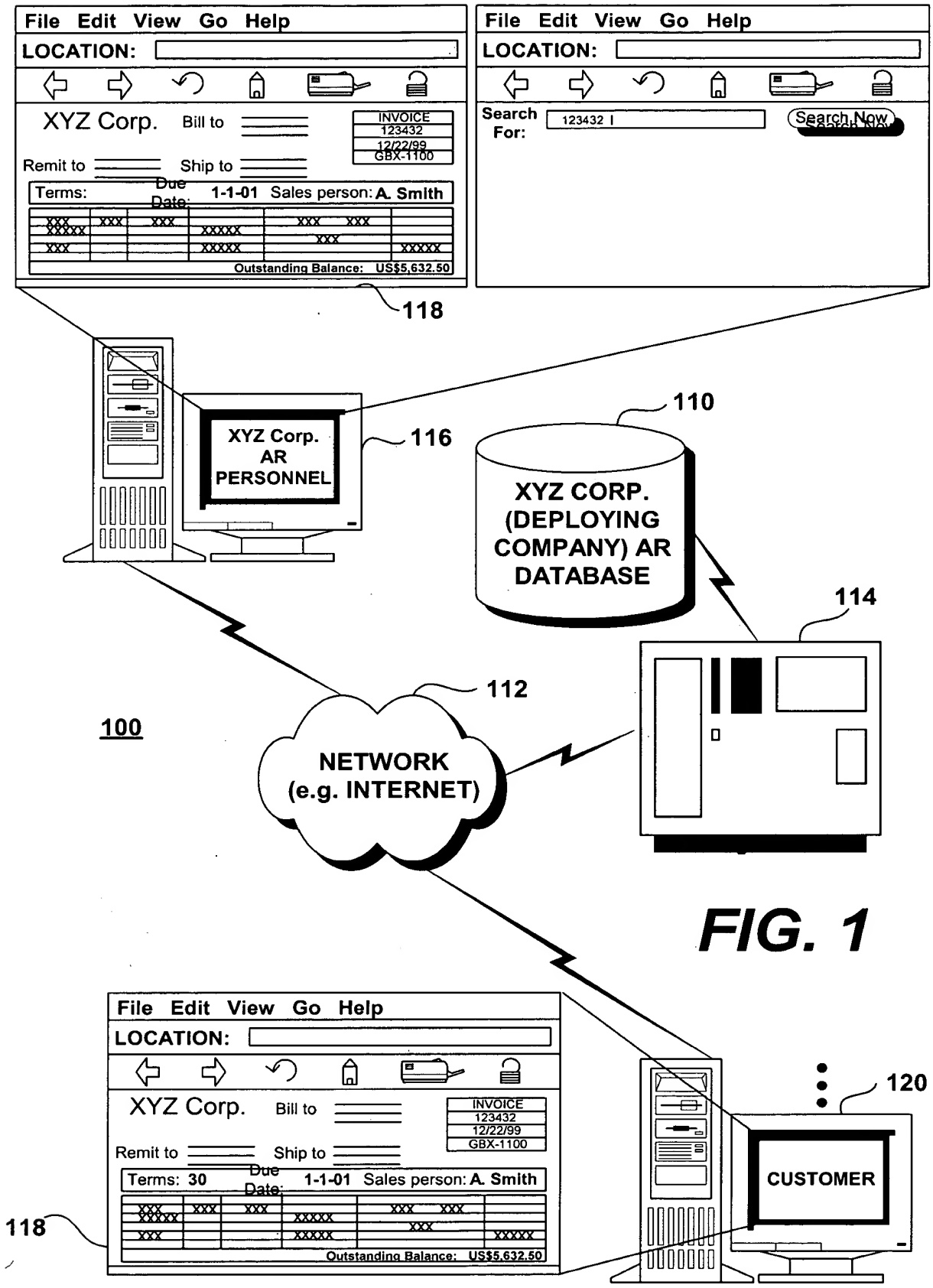

File Edit View Go Help
LOCATION:
XYZ Corp.
Bill to
INVOICE
123432
12/22/99
GBX-1100
Remit to
Ship to
Terms:
Due Date:
1-1-01
Sales person: A. Smith
Outstanding Balance: US$5,632.50
118
Search For:
123432
Search Now
XYZ Corp. AR PERSONNEL
116
110
XYZ CORP. (DEPLOYING COMPANY) AR DATABASE
114
112
100
NETWORK (e.g. INTERNET)
Terms: 30
120
CUSTOMER

FIG. 1

ACCOUNT INFORMATION

FIG. 2

Enter Search criteria, such as amount, date, invoice, purchase order or order number

SEARCH FOR: 123432 | *SEARCH NOW*

216

LIMIT TO: ALL TRANSACTIONS

- ALL OPEN ITEMS
- ALL INVOICES
  - ALL OVERDUE INVOICES
  - ALL OUTSTANDING INVOICES
  - ALL CLOSED INVOICES
- ...

218

214

Advanced Search

214

212 210 210 210 212

Details	Transaction	Status	Date	Purchase Order	Sales Order	Original Amount	Remaining Amount
	inv-1000	Open	06/14/99			110	0
	200260	Open	06/01/99			100	100
	10813	Open	01/08/99	GBX-1100	O-921, O-687	-45	0
	10809	Open	01/08/99	01-DDBHY-89	O-921	24,520.20	10,500.50
	123432	Open	12/22/99	GBX-1100		5,632.50	5,632.50

200

220 **ACCOUNT BALANCE: USD 16,233.00**

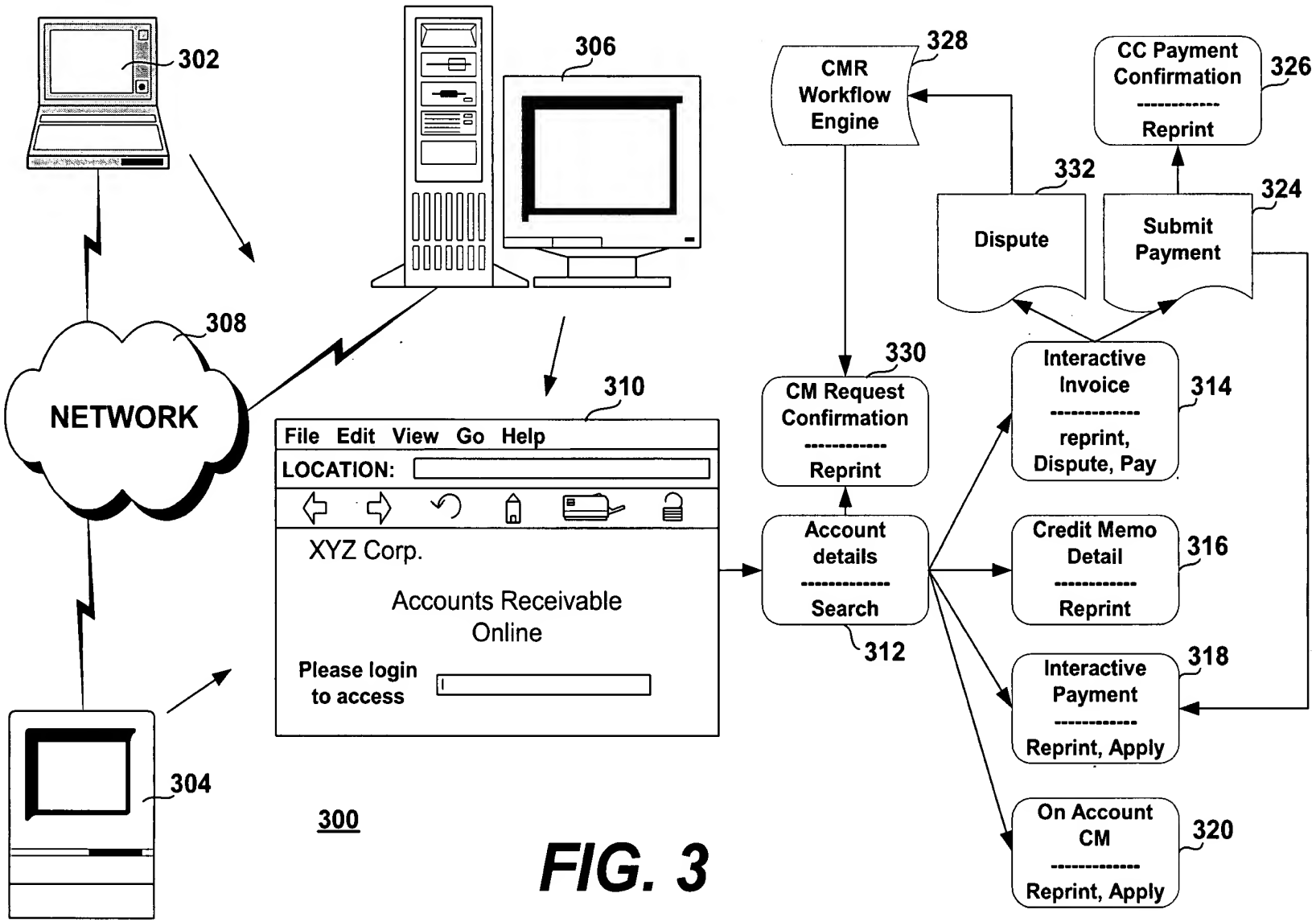
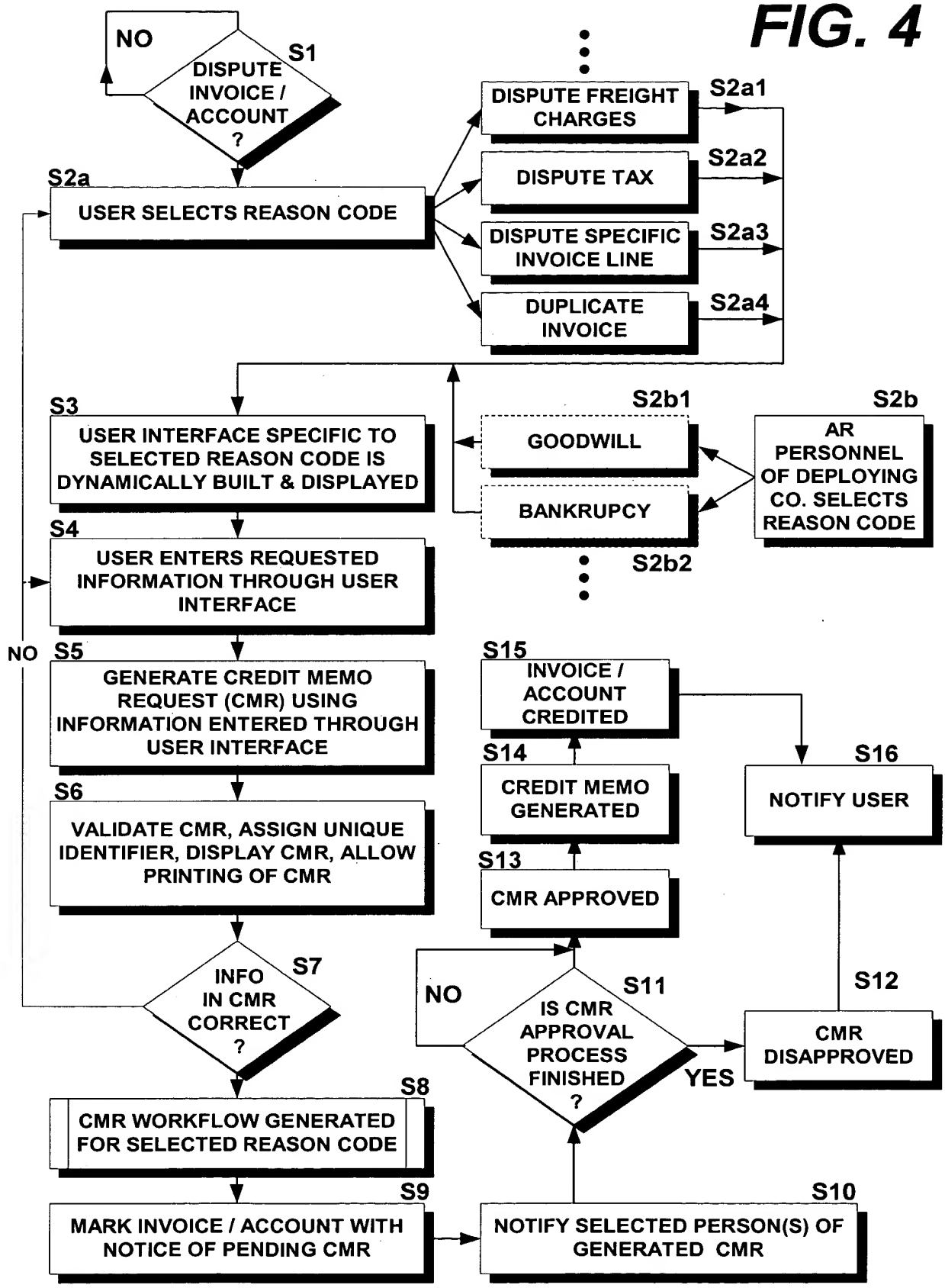

302
306
308
NETWORK
310
File Edit View Go Help
LOCATION:
XYZ Corp.
Accounts Receivable
Online
Please login
to access
304
300
328
CMR
Workflow
Engine
CC Payment
Confirmation
Reprint
326
332
Dispute
Submit
Payment
324
330
CM Request
Confirmation
Reprint
Interactive
Invoice
reprint,
Dispute, Pay
314
Account
details
Search
312
Credit Memo
Detail
Reprint
316
Interactive
Payment
Reprint, Apply
318
On Account
CM
Reprint, Apply
320

FIG. 3

FIG. 4


NO
S1
DISPUTE INVOICE / ACCOUNT ?
S2a
USER SELECTS REASON CODE
DISPUTE FREIGHT CHARGES
S2a1
DISPUTE TAX
S2a2
DISPUTE SPECIFIC INVOICE LINE
S2a3
DUPLICATE INVOICE
S2a4
S3
USER INTERFACE SPECIFIC TO SELECTED REASON CODE IS DYNAMICALLY BUILT & DISPLAYED
S2b1
GOODWILL
BANKRUPCY
S2b2
S2b
AR PERSONNEL OF DEPLOYING CO. SELECTS REASON CODE
S4
USER ENTERS REQUESTED INFORMATION THROUGH USER INTERFACE
NO
S5
GENERATE CREDIT MEMO REQUEST (CMR) USING INFORMATION ENTERED THROUGH USER INTERFACE
S6
VALIDATE CMR, ASSIGN UNIQUE IDENTIFIER, DISPLAY CMR, ALLOW PRINTING OF CMR
INFO IN CMR CORRECT ?
S7
S8
CMR WORKFLOW GENERATED FOR SELECTED REASON CODE
S9
MARK INVOICE / ACCOUNT WITH NOTICE OF PENDING CMR
S10
NOTIFY SELECTED PERSON(S) OF GENERATED CMR
NO
IS CMR APPROVAL PROCESS FINISHED ?
S11
YES
S12
CMR DISAPPROVED
S13
CMR APPROVED
S14
CREDIT MEMO GENERATED
S15
INVOICE / ACCOUNT CREDITED
S16
NOTIFY USER

Patent Application Publication

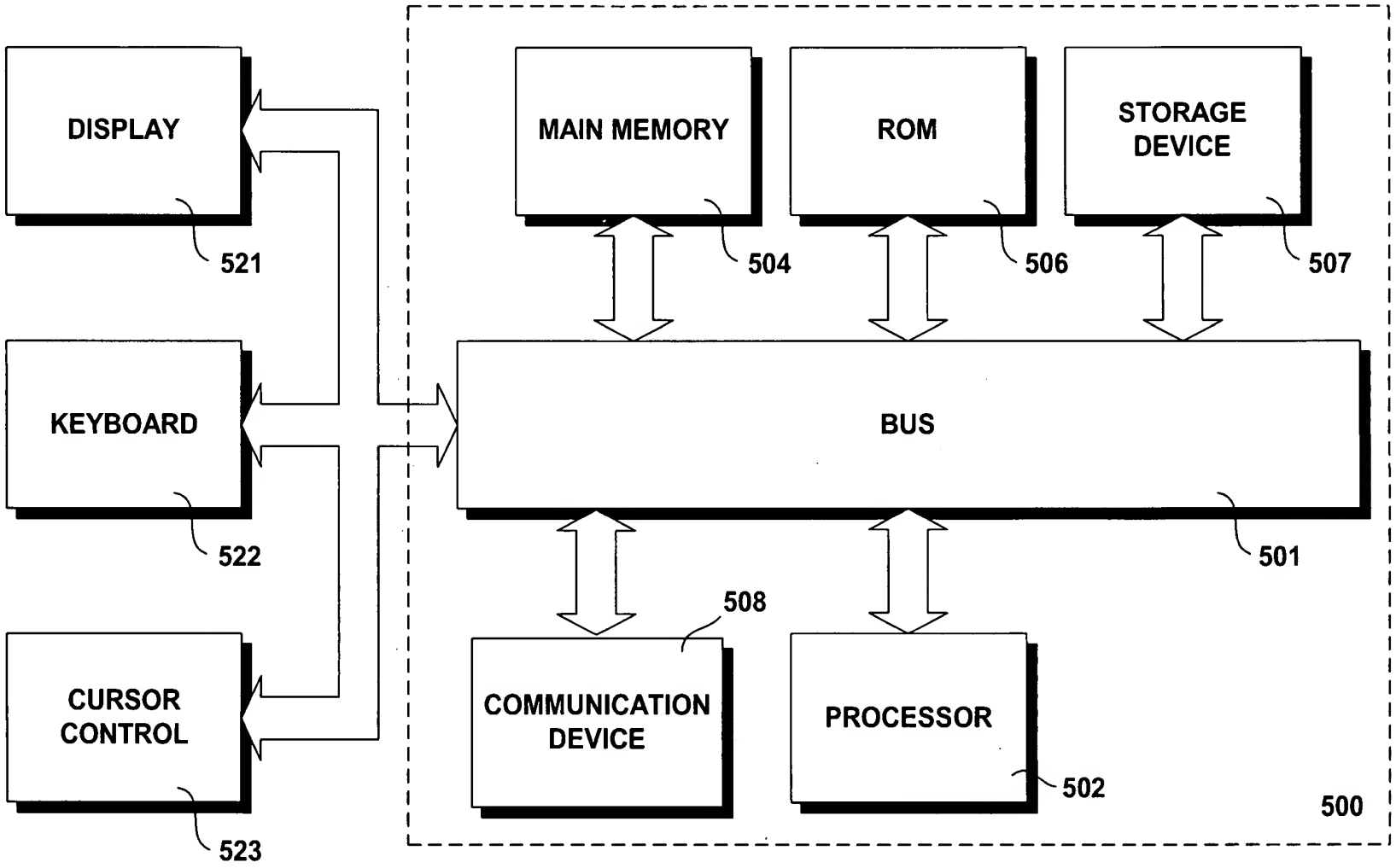


FIG. 5